

Appendix 1 - NCH update



	Item	Executive Summary / Key Points
1	Capital Programme & major works	<p>High Rise Living Currently onsite at Ash View updating the communal areas on each floor, works to Elm View will start in April. This being our rolling internal refurbishment of the Woodlands blocks over the next 18 months</p> <p>The Woodlands Enabling works have started including removal of asbestos, from the offices to be converted into flats. During late March J Tomlinson will start refurbishment once health and safety plans have been approved.</p> <p>Maintaining Decency (citywide) Kitchens and bathrooms – 260 properties completed, of which 43 were in house. Roofing – 65 completed. Doors – 569 properties. Windows – 335 properties.</p> <p>Making sure works are complete by 31 March. 21/22 schedules of work are being collated to ensure elements reaching the end of their lifecycle are replaced.</p> <p>Damp and mould Demand for surveys are high with a waiting time of up to six weeks. Text messages are being sent a day before surveyors attend to help reduce the volume of no accesses</p>
2	Area Regeneration and Environmental	Radford

	Issues	<p>The ball finial railings and gates installation on Clapham Street have now been completed as have the ball finial with intermediate timber railing have been installed at the front of properties on Dulwyh Road. The ball finial railing installations at the front of the properties on both Croydon Road and Norwood Road has also now been completed.</p> <p>Hyson Green Footpath upgrade works, including extending the width of the path on Bateman gardens, Hyson Green has now been completed Vincent Gardens environmental enhancement works: the Decent Neighbourhood manager is now arranging for the landscaping to be cleared of debris and plants to be pruned so that we can establish the current condition before recommending improvements to the planting. Consultation with residents to be carried out to see how they would like to use the space with a possibility of installing seating/tables.</p>
3	Key messages from the Tenant and Leasehold Congress	<p>Tenant Awards 2021 are open! Thank you to everyone who took the time to nominate someone for a Tenant Award last year, the resulting doorstep presentations meant a lot to those involved. These past 10 months have been extremely challenging but it's also helped to bring communities together and highlight real community heroes. We're now looking for nominations for the 2021 Awards and we need your help once again to shine a light on these unsung heroes.</p> <p>Tenant Academy programme Please find enclosed an updated Tenant Academy programme for February onwards. All sessions are free to Nottingham City Homes' residents and members of community groups who support our residents. Highlights include:</p> <ul style="list-style-type: none"> • Online - Employability sessions including interview Skills workshops, Nottingham City Homes' celebrates International Women's day and Women in Construction Introduction to Caretaking, Plumbing, Electrics, Construction, Plumbing and Painting and decorating • Classroom - Wildlings Connect, Learn and Play* (4 weeks) – commencing Saturday 6 March from 10am to 12noon at Bulwell Forest Gardens (see attached poster) • Online – Clicksilver Connections – a 4 week one to one IT support and mentoring programme with attendees matched with training business professionals (see attached poster)

		<ul style="list-style-type: none"> • Online - Volunteers and volunteering training programme including How to take minutes, Being a trustee and Writing Opportunities to attract Volunteers • Classroom – Paediatric first aid*, Saturday 20/03/2021 and 27/03/2021 (attendance to both days required), Lenton Centre • Classroom – Food Safety training* – 23/03/2021, Crabtree Community Centre, Bulwell <p>*Please note that all current classroom based training options are subject to review and may be rescheduled in light of the latest covid-19 restrictions. In these situations all confirmed places will be transferred to any required, new course dates.</p> <p>Digital Skills Survey We've launched a digital skills survey to help us support tenants getting on line. All completed surveys will be entered into a prize draw with the opportunity to winning a brand new tablet. The survey can be completed online or a hard copy requested by emailing involved@nottinghamcityhomes.org.uk</p> <p>E-newsletter We're keen to encourage as many residents as possible to sign up to our monthly Tenant and Leaseholder Involvement e-newsletter which features our latest Tenant Academy training, employability support and involvement opportunities. Anyone wanting to can sign up here.</p>
4	Tenant and Residents Associations updates	<p>Green Flag Nottingham had a record number of Green Flag sites across the city. Meden Community Garden is being submitted in this round 2021 for the Community Award. Tenants have helped create a lovely space for the local community to enjoy and grow food sustainably.</p> <p>Street and Block Champions New Street and Block Champions have been recruited including at Meden Gardens and Garfield Court. There are plans to recruit more volunteers across the city including Street and Block Champions.</p>
5	Good news stories & positive publicity	<p>The Daisy Project NCH has been awarded additional Ministry of Justice Funding via the Police & Crime Commissioner to continue with our Daisy domestic abuse project which is making sure that we are providing an enhanced</p>

	<p>level of support for survivors of domestic abuse. Domestic abuse has been on the rise since the start of lockdown, and we want everyone to be alert to it, therefore we are providing additional training to our workforce.</p> <p>Carter Gate</p> <p>In response to the inappropriate use of the recycling bins on the scheme NCH have installed fly tip signage and worked closely with the Community Protection Officers to tackle the issue. This has resulted in two offenders being identified and being issued with Fix Penalty Notice's. We will continue to work with our partners to tackle issues of the kind.</p>
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